
Jane Muhia

11514 E 16th Ave
Spokane Valley, WA 99206
(509) 598-5375
jgatmuhia@gmail.com

10th September, 2025

To Whom It May Concern,

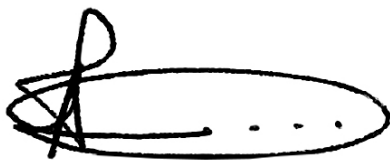
I'm writing to address the wheelchair ramp that Access Home installed for our Adult Family Home at 3121 N Harmony St, Spokane Valley, WA 99027.

Jim Prophet of Access Home informed us that the wheelchair ramp he installed for us was initially not approved by the city of Spokane Valley, the reason being that the ramp, which ended and blended with the existing garage driveway slope, did not have a level landing. Like most homes in our neighborhood, our driveway has a slight slope that drops away from the house. Jim was instructed to add a level landing directly onto our driveway, which he installed using concrete. What resulted was essentially a small "hump" on our driveway that tapered and blended into the existing driveway slope. Subsequently, the inspector approved this modification on August 8, 2025.

However, upon moving into the home last month, I nearly tripped while walking up the driveway. The additional landing in the middle of my path created an abrupt change in the angle of the driveway slope, disrupting my cadence and nearly causing a fall. I am very concerned about this existing design being a trip hazard for my residents and visitors.

Obviously, I would like a resolution to this issue, but it seems the options for Jim are limited given the existing wheelchair ramp code requirement and the way the home was built.

Sincerely,

A handwritten signature in black ink, appearing to be 'Jane Muhia', enclosed within a hand-drawn oval. There are three dots to the right of the signature.

Jane Muhia